



PRODUCT: ALL
SERVICE ADVISORY #022
DATE: May 1, 1985

Subject SERVICE ADVISORY --- SUGGESTED STOCKING LEVELS

With the introduction of two new COMPAQ^R Personal Computer product lines, we have received a growing number of requests for guidelines as to the recommended spare parts inventory levels Authorized Dealers should maintain.

The attached charts address this issue. As you can see, the charts define recommended inventory levels by subassembly depending on the installed base of units sold. For example, if a store (or group of stores) was sold 200 to 300 COMPAQ Portable Computers, the following spare parts should be available in inventory:

PART DESCRIPTION -----	QTY ---
POWER SUPPLY	4
PROCESSOR BOARD	1
VDU CONTROLLER BOARD	1
DISKETTE/PRINTER CONTROLLER BOARD	1
ASYNC COMM BOARD	1
KEYBOARD ASSEMBLY	1
MONITOR ASSEMBLY	2
DISKETTE DRIVE	3
FAN ASSEMBLY	1
POWER SWITCH FILTER	1
VDU SIGNAL CABLE	1
DISKETTE CABLE ASSEMBLY	1
SPEAKER ASSEMBLY	1
LINE POWER CORD	1
FUSE	4
HANDLE ASSEMBLY	1

AUTHORIZED DEALER ACTION

Provide this information to the store support/service personnel. Discard COMPAQ Service Advisory 007, as this advisory supersedes and obsoletes number 007.

COMPAQ PLUS™

PART DESCRIPTION	PART NUMBER	< 50 UNITS	50-100 UNITS	100-200 UNITS	200-300 UNITS	300-500 UNITS
POWER SUPPLY	100475-001	1	2	4	6	10
FIXED DISK DRIVE	100643-001	2	3	5	7	11
FIXED DISK CONTROLLER	100644-001	1	1	2	2	3
PROCESSOR BOARD	100478-001	1	1	1	2	2
VDU BOARD	101340-001	1	1	1	2	2
DISKETTE PTR CTLR BOARD	101341-001	1	1	1	1	1
ASYNCR CLOCK/CALENDAR BD.	100441-001	1	1	1	1	1
KEYBOARD ASSY	100487-001	1	1	1	1	1
MONITOR ASSY	100481-001	1	1	2	2	4
DISKETTE DRIVE (360-K BYTE)	101421-001	1	2	3	4	6
DISKETTE DR (FULL HT)	101017-001	1	2	3	4	6
FAN ASSY	100482-001	1	1	1	1	1
POWER SWITCH FILTER	100476-001	1	1	1	1	1
VDU SIGNAL CABLE	100438-001	1	1	1	1	1
DISKETTE CABLE ASSY	100484-001	1	1	1	1	1
SPEAKER ASSY	100039-001	1	1	1	1	1
LINE POWER CORD	100485-001	1	1	1	1	1
FUSE	100228-001	1	2	4	6	10
HANDLE ASSY	100417-001	1	1	1	1	1
FIXED DISK DR CABLE ASSY	100641-001	1	1	1	1	1

COMPAQ DESKPRO™

PART DESCRIPTION	PART NUMBER	<50 UNITS	50-100 UNITS	100-200 UNITS	200-300 UNITS	300-500 UNITS
POWER SUPPLY	101342-001	1	1	2	3	5
FIXED DISK DRIVE (10 MB)	101437-001	1	1	2	3	5
FIXED DISK DRIVE (30 MB)	101664-001	1	1	2	3	5
FIXED DISK CONTROLLER	101672-001	1	1	1	2	2
FIXED DISK BACK-UP DRIVE	101438-001	1	1	1	1	1
PROCESSOR BOARD	101339-001	1	1	2	2	4
VDU BOARD	101340-001	1	1	1	2	2
DISKETTE PTR CTLR BOARD	101341-001	1	1	1	1	1
ASYNC/COMM CLOCK BOARD	101440-001	1	1	1	1	1
KEYBOARD ASSY	101397-001	1	1	2	3	4
MONITOR ASSY (GREEN)	101439-001	1	2	3	4	6
MONITOR ASSY (AMBER)	101439-002	1	2	3	4	6
DISKETTE DRIVE (360-K BYTE)	101442-001	1	1	2	2	3
DISKETTE CABLE ASSY	101380-001	1	1	1	1	1
SPEAKER ASSY	101062-001	1	1	1	1	1
LINE POWER CORD	100485-001	1	1	1	1	1
FUSE	100228-002	1	1	2	3	5
FIXED DISK DR CABLE ASSY	100641-002	1	1	1	1	1

COMPAQ PORTABLE 286™

PART DESCRIPTION	PART NUMBER	<50 UNITS	50-100 UNITS	100-200 UNITS	200-300 UNITS	300-500 UNITS
POWER SUPPLY	102818-001	1	2	3	4	7
FIXED DISK DRIVE 20MB	102706-001	1	2	3	4	6
FIXED DISK CTLR	102778-001	1	1	1	2	2
PROCESSOR BOARD	101795-001	1	1	2	2	4
VDU BOARD	101340-001	1	1	1	2	2
DISKETTE/TAPE CONTROLLER BOARD ..	102705-001	1	1	1	1	1
KEYBOARD ASSY	101790-001	1	1	2	3	4
MONITOR ASSY	105034-001	1	1	2	2	4
DISKETTE DRIVE 1.2 MB	102775-001	1	1	2	3	4
FAN ASSY DC	101796-001	1	1	1	1	1
POWER SWITCH FILTER	101798-001	1	1	1	1	1
VDU SIGNAL CABLE	100438-001	1	1	1	1	1
DISKETTE CABLE ASSY	100484-001	1	1	1	1	1
SPEAKER ASSY	100039-001	1	1	1	1	1
LINE POWER CORD	100485-001	1	1	1	1	1
FUSE	100228-005	1	2	4	6	10
HANDLE ASSY	100417-001	1	1	1	1	1
FIXED DISK DR CABLE ASSY	100641-001	1	1	1	1	1

COMPAQ DESKPRO 286™

PART DESCRIPTION	PART NUMBER	<50 UNITS	50-100 UNITS	100-200 UNITS	200-300 UNITS	300-500 UNITS
POWER SUPPLY	102927-001	1	1	2	3	5
FIXED DISK DRIVE (30 MB)	101664-001	1	1	2	3	5
FIXED DISK DRIVE (20 MB)	102777-001	1	1	2	3	5
FIXED DISK CTLR	102778-001	1	1	1	2	2
PROCESSOR BOARD	102774-001	1	1	2	2	4
VDU BOARD	101340-001	1	1	1	2	2
DISKETTE/TAPE CONTROLLER BOARD ..	102705-001	1	1	1	1	1
KEYBOARD ASSY	102776-001	1	1	2	3	4
MONITOR ASSY (GREEN)	101439-001	1	2	3	4	6
MONITOR ASSY (AMBER)	101439-002	1	2	3	4	6
DISKETTE DRIVE 1.2 MB	102775-001	1	1	2	3	4
DISKETTE CABLE ASSY	101380-001	1	1	1	1	1
SPEAKER ASSY	101062-001	1	1	1	1	1
LINE POWER CORD	100485-001	1	1	1	1	1
FUSE	100228-005	1	1	2	3	5
FIXED DISK DR CABLE ASSY	100641-002	1	1	1	1	1
SYSTEM MEMORY BOARD	102710-001	1	1	1	1	1

COMPAQ PORTABLE

PART DESCRIPTION	PART NUMBER	<50 UNITS	50-100 UNITS	100-200 UNITS	200-300 UNITS	300-500 UNITS
POWER SUPPLY	100475-001	1	2	3	4	7
PROCESSOR BOARD	100478-001	1	1	1	1	2
VDU BOARD	101340-001	1	1	1	1	2
DISKETTE PTR CTLR BOARD	101341-001	1	1	1	1	1
ASYNCR COMM BOARD	100441-001	1	1	1	1	1
KEYBOARD ASSY	100487-001	1	1	1	1	1
MONITOR ASSY	100481-001	1	1	2	2	4
DISKETTE DRIVE (360-K BYTE)	101421-001	1	1	2	3	4
DISKETTE DR (FULL HT) (360-K BYTE) ..	101017-001	1	1	2	3	4
FAN ASSY	100482-001	1	1	1	1	1
POWER SWITCH FILTER	100476-001	1	1	1	1	1
VDU SIGNAL CABLE	100438-001	1	1	1	1	1
DISKETTE CABLE ASSY	100484-001	1	1	1	1	1
SPEAKER ASSY	100039-001	1	1	1	1	1
LINE POWER CORD	100485-001	1	1	1	1	1
FUSE	100228-001	1	2	3	4	7
HANDLE ASSY	100417-001	1	1	1	1	1